





NOTIFICATION OF FAIRHEADS BENEFIT SERVICES 2011 REGIONAL GUARDIAN WORKSHOPS

For the 2nd year running Fairheads will be conducting Guardian workshops in 11 different regions during the months of September to November 2011.

The aim of the campaign is to improve education and understanding of how the trust or beneficiary fund works to all active guardians/caregivers and members/beneficiaries.

We have invited all those that we have identified as requiring assistance via sms but all active guardians/caregivers and members/ beneficiaries are welcome.

The following services will be rendered to the guardians/caregivers and members/beneficiaries:

- General information of how the trust and beneficiary fund works.
- > Education related to the annual certificate of existence and the implications of not returning them
- > Gathering of outstanding documentation
- Attending to queries and requests
- Updating of contact details
- Obtain feedback from clients on our services and staff
- Gather suggestions on how to provide more value adding services to clients

Note that all guardians/caregivers and members/beneficiaries must bring along original identity documents or birth certificates.

The following trusts and beneficiary funds will be participating:

- Fairfund Trust
- Fairfund Umbrella Beneficiary Fund
- NBC Umbrella Trust
- NBC Umbrella Beneficiary Fund
- Coselira Trust
- Mineworkers Trust
- Mineworkers Umbrella Beneficiary Fund

Yours sincerely,

Fairheads Benefit Services

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